



# Training Manual for Working With Older People in Residential and Day Care Settings

*Jacki Pritchard*

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**Training Manual for Working With Older People in Residential and Day Care Settings** Jacki Pritchard  
Designed to promote good practice in working with older people in residential and day care, this training manual is aimed at helping care workers meet the new requirements for training in social care work. Each chapter clearly outlines the TOPSS Induction and Foundation Standards and NVQs it is relevant to and contains a simple discussion of the relevant theory together with exercises, case studies, handouts, a reading list, related training videos and useful organisations. The key areas covered include: \* the principles of care \* the role of the care worker \* the needs of older people \* care planning \* risk assessment \* effective communication \* recording \* supervision \* dealing with challenging behaviour \* death and dying \* abuse. The manual's large format, photocopiable materials and jargon-free language make it a rich source of material not only for managers and supervisors in residential and day care settings, but also for training officers and direct trainers. Emphasising experiential learning and designed to draw on the practical experience of the reader or training participant, it is also suitable for self-training and for NVQ coordinators, assessors and candidates.

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