

Beyond eGovernment: Measuring Performance - A Global Perspective

Alan R. Shark D.P.A

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This book focuses on how local governments can best take advantage of performance measurement using best practices and employing new technologies. This book contains chapters from 40 thought leaders from over 17 countries, each with a unique global perspective. As local governments confront and embrace the new social media applications, the center of attention no longer focuses simply on the web portal - instead the spotlight has evolved to many new technology channels of innovation and away from the standard web portal.



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